

H2O Concepts International, Inc.
Factory Limited Warranty
Non-Transferable

Issued to: The Original Purchaser of the H2O Concepts System purchased from an H2O Concepts Authorized Dealer .

The manufacturing of the **H2O Concepts AMP Force™ Water Conditioner** incorporates the highest standards of quality assurance, engineering expertise, and the highest quality materials. The H2O Concepts AMP Force™ Descaler is (IAPMO R&T) and CSA certified German Technology that is manufactured in the USA. The H2O Concepts Filtration is certified and has been given the Water Quality Association's Gold Seal of Approval. The H2O Concepts System undergoes an extensive final inspection before leaving the factory.

H2O Concepts International, Inc. warrants the **H2O Concepts AMP Force™ Descaler, Backwash Valve, and Tank** against manufacturers' defect(s) for a period of 5 years on the AMP Force and Valve and 10 years for the Tank from the date of purchase provided that failure does not result from abuse, fire, freezing, evidence of tampering or other acts beyond our control. Factory warranty does not cover the Medias. The factory warranty covers equipment that was purchased from H2O Concepts International Inc.

Replacement of Amp Force, valve, and tanks that are covered under warranty will be furnished F.O.B factory, in exchange for prepaid return of the defective parts. **H2O Concepts International, Inc.** shall not be liable for freight, and service charges, if any.

This Warranty will only be honored under the following conditions:

1. H2O Concepts must have received the factory record card completed and a copy of your purchase order with in the compliance date.
2. The electronic control module shows no signs of tampering Do not open or unscrew the cover plate from the electronic control unit, it will void the warranty
3. Equipment is limited to; Water supplied to H2O Concepts is not to exceed 85 PSI, and water temperatures not to exceed 110 degrees F. or under 32 degrees F.
4. System's that have wet medias in them must backwash within a 9month period or warranty will be voided
5. Defective parts are subject to inspection by either **H2O Concepts International, Inc.** or an authorized representative.
6. We reserve the right to discontinue or change any of our products at any time and without notice or liability. If for any reason, products of the type originally installed are no longer available from us at the time you make a warranty claim, we will substitute another product manufactured and determined by H2O Concepts to be of comparable quality and price.
7. WE EXCLUDE AND ARE NOT RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING OUT OF ANY BREACH OF THIS EXPRESSED WARRANTY AS IT RELATES TO OUR PRODUCTS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF SUCH DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.
8. WE ARE NOT LIABLE FOR ANY CONSEQUENTIAL DAMAGES OR INCIDENTAL DAMAGES caused by any defect in any of our products covered under any expressed, written, oral or implied warranty. Your EXCLUSIVE REMEDY for any such defect is the repair or replacement of our product.
9. HOW YOU SUBMIT A WARRANTY CLAIM: You must submit your claim in writing to us within the warranty period and 5 business days period of time after the defect is discovered. To initiate a claim, you should contact our warranty services department at 22405 N. 19th Ave. Phoenix, AZ 85027 Please provide the following information: model number, serial number, and date of purchase. For questions call 1-888-275-4261

Revised